

How Branston Hall Hotel is following government guidelines:

- We will have our QR track and trace code located on the front & accessible door entrance
- Hand sanitising stations are throughout the hotel
- Tables and seating areas placed two metres apart
- When entering the hotel we ask that all guests wear a face covering & allow us to take your temperature
- We will take your details on arrival for all bookings in order to provide details for track and trace if required. This will be done with GDPR compliance in mind.
- The hotel will close at 10pm for non residents, residents will be required to retire to their rooms
- We will be limited to table service in our Melville Bar & Lounge in addition to the Lakeside Restaurant.
- Guests will be asked not to approach the bar for service or leave their tables other than to use the rest rooms or retire to their rooms.
- Last orders for food will be at 8.30pm and last orders for drinks will be 9.45pm. Residents will be assisted with drinks when retiring to their room.
- Guests and visitors will be asked to wear their face coverings in the hotel unless in their bedrooms or at their tables. Anyone with a medical exemption should let us know upon booking.
- Our team members will also be wearing face coverings in public areas of the hotel.
- Rule of 6 - This means that we can only accept bookings of up to 6 people (including children). We cannot accept a booking of over 6 people or multiple bookings from a single party. When in your group, we ask you stay socially distanced from other parties. Guests should remain at your table unless needing to use the facilities, go outside or leave the venue, in all cases, please wear a face covering.

The Branston Hall Hotel Team thank you for your continued support in these challenging times and wish you and your families well.